UPDATE LEDGER NANO X FIRMWARE
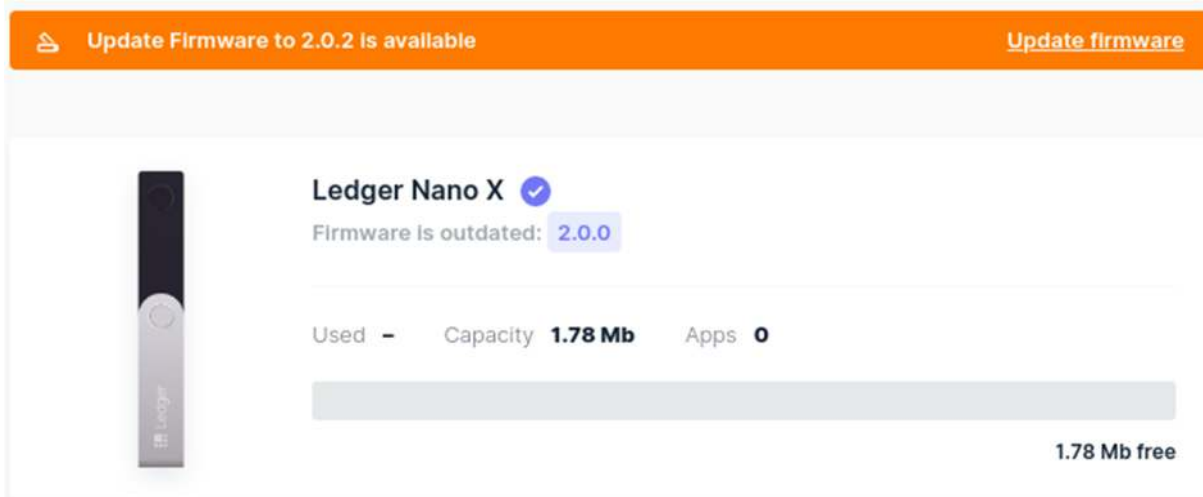
Last updated: January 10, 2023

The update to firmware version 2.0.2 features a faster Bluetooth transfer rate, as well as several user experience improvements, an update to the user interface, and some bug fixes. Please read the **release notes** for more details about this update. Check our **troubleshooting article** if you need help.

Before you start

- Make sure you have updated Ledger Live through the notification banner or downloaded the **latest version of Ledger Live**.
- Make sure your 24-word recovery phrase is available, as a precaution.
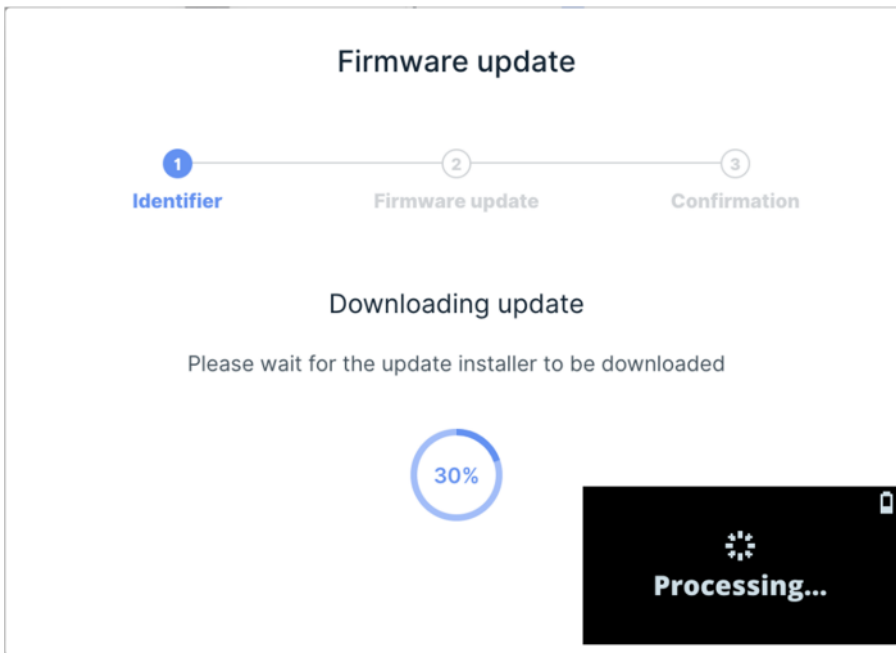- Applications on your device will be automatically reinstalled after the update.

<mark>Ledger Live Desktop</mark> **or** Ledger Live Mobile

1. Start Ledger Live and go to My Ledger.
   - Click on **My Ledger** on the main menu.
   - Connect and unlock your device.
   - If asked, allow My Ledger on your device.

2. Start the firmware update.

- Click on **Update firmware** in the orange notification banner.
  If you don't see the notification banner, please try again later as the release is rolled out progressively.
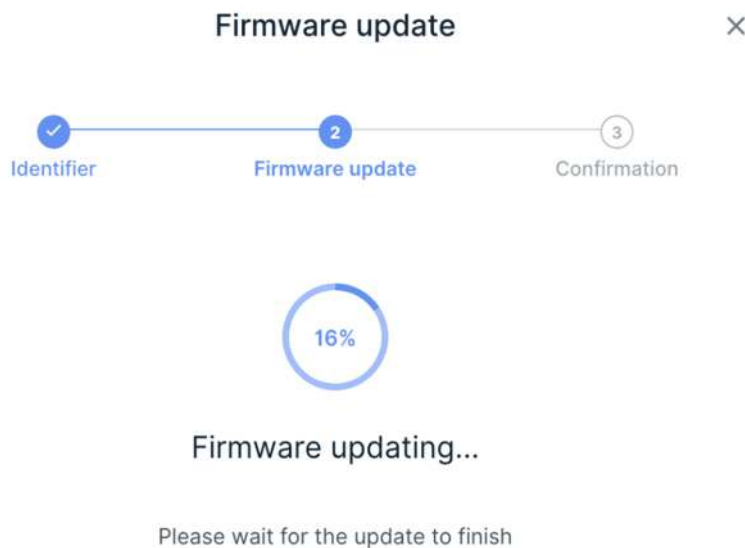

- Carefully read all instructions on the window that appears.
- If your recovery phrase is written down and accessible, tick the checkbox at the bottom and click on **Continue**. The update process normally does not require the recovery phrase, but you should have it available as a precaution. **Don't have your recovery phrase?**
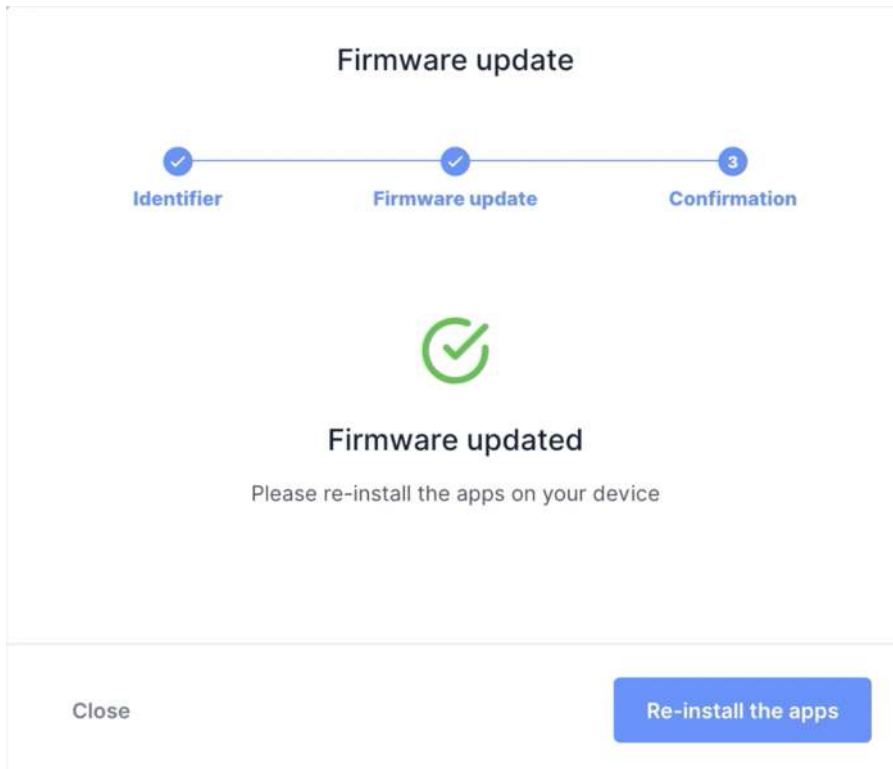
- The update will be downloaded while your device displays **Processing**.

- Your device will then display **New firmware** and the **version** number.

    - Press the right button to select **Confirm update**. Press both buttons to confirm.
    - Enter your PIN code to confirm. Your device will then restart and install the update.
       If you have canceled the update, please reload My Ledger to reinstall the applications.
- The update process will continue automatically.
    - Your Ledger Nano X displays **Processing**.
    - **Never** disconnect your device at this stage.

- Your device is successfully updated once Ledger Live displays **Firmware updated** and your Ledger Nano X asks for your PIN code.

- Your applications will be reinstalled automatically after you have entered your PIN code.
- *(optional)* Rename your device. If you have manually chosen a device name, this name does not persist after a firmware update. The name will be reset to the factory name: Nano X ****.

Need help?

Please check the **update troubleshooting article**.

Did your device reset?

If your device displays **Welcome to Ledger Nano X**, it has been reset. **Don't worry**, your crypto assets are safe as long as you have your 24-word recovery phrase. Please follow the instructions to **restore your private keys** from your recovery phrase.

Bluetooth pairing issues

If you're experiencing Bluetooth issues after updating to firmware version 1.2.4-5, please remove the pairing and forget the Ledger Nano X on your phone. Then try the pairing again. For more information, refer to the **Fix Bluetooth issues** article.